

# IT Security

Safeguard your business with a secure IT environment

## BT Frontline's IT Security Practice

Whether it is ensuring that your information stays secure and readily available, centralising user and access right management for easy administration, or providing 24x7 management and support for your security operations, you can rely on BT Frontline's team of dedicated and experienced IT security consultants to provide you with the solutions and services for your total IT security needs. Leveraging our strategic network of leading technology partners and our proven delivery methodology, we help you to build trustworthy relationships with your customers, while enabling flexibility and speed-to-market through the use of the latest technologies.

With deep industry knowledge and proven capabilities, BT Frontline's IT Security Practice can help you review, design and implement an integrated, robust and secure architecture. You can depend on our full suite of end-to-end solutions and services to help protect your critical systems and network assets.

Our portfolio of service offerings include:

- IT Security Consulting
- IT Security Professional Services
- Managed Security Services



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## IT Security Consulting

We have built a comprehensive portfolio of IT Security consulting services from our extensive experience in large-scale IT security projects with several government agencies and large private enterprises. Our portfolio of consulting services include:

- Security Risk Profiling which covers:
  - Risk Assessment
  - Infiltration Tests
  - Security Review
- Security Policy and Architecture Consulting
- Security Solutions Deployment
- Security Asset and Vulnerability Management
- Security Incident Response
- Security Audit

## IT Professional Services

In today's business environment, it is paramount to ensure the integrity and reliability of your corporate data while enabling easy access to business-critical information. We provide professional services to design and implement the optimum security defence for your networks, systems and applications based on your business requirements.

Our key business and technology focus areas include:

- Identity Management
- Vulnerability and Threat Management
- Security Information Management
- Enterprise Security Solutions and Services

## Identity Management

Identity management is critical for the protection and growth of your business. At BT Frontline, we provide and integrate the best-of-breed software from key solution providers to ensure efficient Web access management, directory/meta-directory and user provisioning. At the same time, we offer strong authentication, access management, encryption and digital signatures, while providing centralised management of users and access rights for easy and efficient administration.

To achieve these, we will analyse your organisation's digital identity landscape to propose, design and implement an identity management framework that suits your organisation. We will also help address both operational and security issues on the proliferation of digital identities.

## Vulnerability and Threat Management

Increasing security threats and vulnerabilities in IT networks are common issues faced by businesses. BT Frontline's comprehensive portfolio of Vulnerability and Threat Management solutions and services can help you address and manage these issues to ensure that your business is constantly protected.

## Security Information Management

BT Frontline has an experienced team of Security Information Management consultants to assist customers to set up a complete security information management infrastructure.

Having sound security information management is crucial for managing risk, protecting critical assets, maintaining productivity, enforcing security policies and in ensuring compliance to regulations.

## Enterprise Security Solutions and Services

To address your needs in systems, network and application security, BT Frontline has a complete portfolio of Enterprise Security Solutions and Services, including wireless security solutions, to ensure wireless LAN systems are properly managed to guard against unauthorised access and intrusion.

# Safeguard your business with a secure IT environment

## Managed Services

Your IT security infrastructure needs to be constantly maintained and reviewed in order to keep your assets and information protected round the clock.

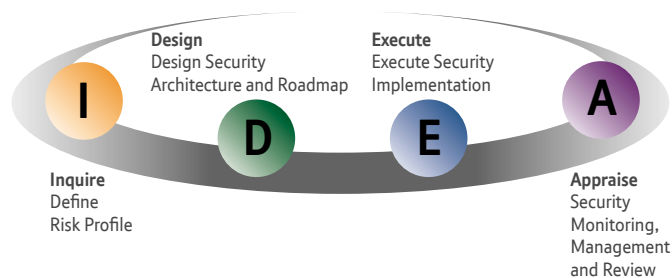
BT Frontline helps you to plan, implement and enforce security policies and procedures for your mission-critical information. Our dedicated team of experts will work closely with you to identify and strengthen the vulnerable areas of your security infrastructure, as well as provide 24x7 management and support for your security needs. In addition, you will enjoy the convenience of a single point of contact for our support services.

## Proven Methodology

Our services are built around our structured “IDEA” methodology. IDEA is a proven, four-phase approach which has been adopted for our previous projects in major security infrastructure and application. This methodology encompasses:

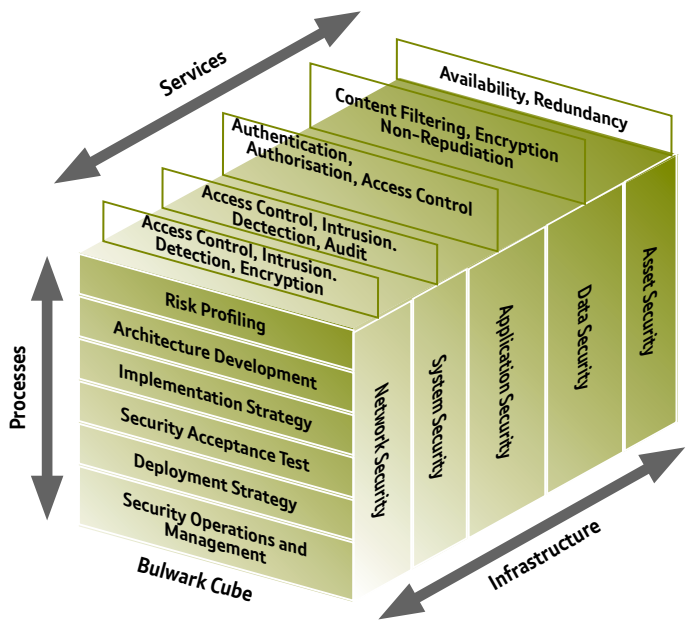
- Defining a customer’s risk profile at the **Inquire** phase;
- Designing the right architecture at the **Design** phase;
- Implementing the solution at the **Execute** phase; and
- Ensuring a continuous state of secured operations at the **Appraise** phase

With our proven methodology and approach, we can assist you in addressing and managing security risks in all aspects of your IT operations.



## Security Framework

BT Frontline’s IT Security Framework, the Bulwark Cube, assists our customers to visualise and define their security requirements from a multiple dimensional perspective including services, processes and infrastructure. While most people tend to define security requirements strictly from an infrastructure perspective, establishing a multi-dimensional framework is key to ensuring an end-to-end security defence that comply with the necessary security policies and standards.



## BT Frontline's IT Security Practice

- A comprehensive portfolio of IT Security consulting services.
- Provision of professional services for the design of an optimum security defence for your networks, systems and applications.
- Review and implementation of security policies and procedures for your mission-critical information.

## Certified IT Security Consultants

BT Frontline's IT Security Practitioners have attained professional security certifications or received product training including:

- CISA, CISSP
- CITPM
- CCSE, CCSA
- CCNE
- ISS CE
- MCSE, MCP
- ActivIdentity
- ArcSight
- Check Point
- Clearswift
- Computer Associates
- CyberTrust
- Fortify
- Juniper
- McAfee
- nCipher
- RSA
- Symantec

## Quality Assurance



- CERT NO. 2004-1-0622
- SS ISO 9001 : 2000

As part of our commitment to constantly enhance the quality level of our services, our IT security practice has been certified ISO9001:2000 standard since November 2003.

Our quality policy is to continually strive to improve our service quality level, ensuring customer satisfaction, and to fully align with BT Frontline Pte Ltd's vision and mission.

For more information, please call **(65) 6773 7117** or email [itsecuritysales@frontline.com.sg](mailto:itsecuritysales@frontline.com.sg).

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