



## Case Study

### Email consolidation

<b>Customer</b>	<b>SGX listed regional company with headquarters Singapore and subsidiaries across different business areas</b>
<b>Project</b>	<b>Email consolidation</b> <b>Consolidate all the different email systems (technologies) of its subsidiaries into a single email server as a hosted email service</b>
<b>Duration</b>	<b>Three months</b>

BT Frontline Technologies Pte Ltd has designed and implemented the email consolidation to meet the customer's business objective — reducing the total cost of ownership and ease of management.

The customer's business objective was achieved by BT Frontline's professional services process driven implementation methodology, and solution from Sun JES email software, NetApp and Veritas. Most importantly, the solution was implemented within a tight timeframe.

#### Key Business Challenges

- To lower the TCO for the email systems as each subsidiary has its brand of email systems supporting a total of 3,200 users (GroupWise 5.5, Sendmail v8.9, CP 6.5, MExchange 5.5/2000 and iMail 6.06)
- Ensuring high-availability and service level guarantee for each email system.

#### Products and Services

- Sun One messaging server v5.2
- Sun E280R and Sun Blade 150 servers
- Veritas cluster v3.51
- Project management and professional services implementation for the complete project.

#### Key Business Solutions

- JES (Sun one) email /calendar software with its LDAP directory services
- Sun server solutions as it provides the RAS (Reliability, Availability and Serviceability)
- NetApp storage subsystems for their ease of use and maintenance
- Veritas cluster solutions for its proven availability solution for system level.

#### Duration

- Three months for implementation, train the trainer (administrator), UAT and go-live.