

June 23, 2009

BT Frontline recognised as the world's best outsourcing service providers in the 2009 *Global Outsourcing 100*

BT Frontline has achieved the following recognition in The International Association of Outsourcing Professionals (IAOP)'s 2009 *Global Outsourcing 100 Sub-Lists*.

- Best 10 by Region Served – Rising Stars in Southeast Asia
- Best 10 by Region Served – Rising Stars in China
- Best 10 by Industry Focus – Rising Stars in Financial Services (Insurance)

The International Association of Outsourcing Professionals (IAOP) brings together the world's leading outsourcing customers, providers and advisors in a powerful, active and growing global association to exchange thought leadership, share best practices and network to maximize their effectiveness using outsourcing as a management tool.

Companies were judged on four critical characteristics: size and growth, customer references, organisational competencies, and management capabilities.

IAOP established the *Global Outsourcing 100* as a resource to help companies compare providers using an objective methodology and make better informed decisions when selecting suppliers.

For more information, visit <http://www.outsourcingprofessional.org/content/23/152/1859/>

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